



St Raphael's Hospice Lottery **Summary of Policies**

- **The LCCP Risk Assessment Policy**
- **Key Events Policy**
- **Full Terms and Conditions**
- **Operational Plan**
- **Social responsibility in Gambling Policy**
- **Self Exclusion Policy and Self Exclusion Form**
- **Complaints Procedure**
- **Use of external companies and self employed individuals for the administration of the lottery and for recruiting new players via direct mail; telephone marketing and door to door canvassing**
- **Social Responsibility – Sterling Staff**
- **St Raphael's Hospice Lottery Summary of Policies**

For any queries please contact the St Raphael's Hospice Lottery Promoter and CEO, Mike Roycroft. C/O St Raphael's Hospice, Fundraising Department, London Road, North Cheam Sutton SM3 9DX Tel: 020 8254 2450 or email: Lottery@straphaelshospice.org.uk