

Financial Support

**A guide to financial
support available for
patients and those
caring for them**

St Raphael's
Your Local Hospice



Families under Hospice care can often feel financial pressures and strains. You might not be able to work due to declining health or due to increased caring responsibilities.



As such, in the first instance, you can enquire via the Department of Work and Pensions regarding eligible benefits.

Benefits applications and detailed information can be found at:

www.gov.uk/government/organisations/department-for-work-pensions

In addition, you can access the benefits calculator tool to check any benefits that you may be eligible for via:

www.gov.uk/benefits-calculators



Benefits / financial help if you have a Health Condition

Personal Independence Payment

Personal Independence Payment (PIP) can help with extra living costs if:

- you have a health condition and / or disability and require someone to help look after you.
- a medical professional has advised you have a prognosis of 6 months or less to live.

You can receive PIP even if you're working, have savings or are receiving other benefits. You must be aged 16+ and under state pension age.

**For more information go to:
www.gov.uk/pip**

**The quickest way to claim is to
telephone PIP new claims:
0800 917 2222**

Attendance Allowance

Attendance Allowance helps with extra costs if you have a disability that requires someone to help look after you.

~~Attendance Allowance is paid at 2 different rates – the rate you are entitled to will depend on the level of care that you need because of your disability.~~

You might receive either **£61.85** or **£92.40** a week to help towards the cost of personal support if you're both:

- 1) physically or mentally disabled **and**
- 2) State Pension age or older

Attendance Allowance does not cover mobility needs.

The other benefits you are entitled to might increase if you receive Attendance Allowance.

You do not need to have someone caring for you in order to claim.

**For more information go to:
www.gov.uk/attendance-allowance**

You can apply by downloading a form from the gov.uk website or by calling the Attendance Allowance helpline 0800 731 0122 and requesting a form to be posted out to you.

More detailed information on all statutory benefits can be found on **www.gov.uk/government/organisations/department-for-work-pensions**

Carers Allowance

Carers Allowance is a benefit paid to people who provide regular care to someone who is ill or disabled for 35 hours a week minimum.

You may be eligible if:

- You're not working or studying for 21 hours a week or more
- You do not have to be related to, or live with, the person you care for.

You can apply for Carers Allowance online on the gov.uk site:

www.gov.uk/carers-allowance

Universal Credit

Universal Credit is a benefit paid to people who are:

- out of work
- working (including self-employed or part time) but on a low income
- unable to work, for example because of a health condition

To claim you must:

- live in the UK
- be aged 18 or over
- be under state pension age
- have £16,000 or less in money, savings and investments

All claims for Universal Credit are made via the Department of work and pensions website: **www.gov.uk/universal-credit**



Local community resources accessible to patients and families

Citizens Advice

Citizens Advice is based throughout the UK and can provide help and advice regarding housing, cost of living support, debt management and many other legal issues. For more information go to: www.citizensadvice.org.uk

Turn 2 Us

Turn 2 Us is an organisation providing information, support and access to charitable grants for patients and families via their website: www.turn2us.org.uk

MacMillan Cancer Support

MacMillan Cancer Support offers information, advice and support to patients and families impacted by cancer. Services can be accessed via their helpline: 0808 808 0000 and website: www.macmillan.org.uk/whatever-you-need-to-ask



Other guidance and support we can offer

St Raphael's Hospice can support patients and families with financial issues by signposting you to relevant statutory services, voluntary, charitable organisations, legal services and advocacy support agencies, locally and nationally.

Never be afraid to ask.
We are here to help
you every step
of the way.



**For further
assistance
and advice**

Contact us

If you would like more advice or support
please contact St Raphael's Hospice
on **020 8099 7777**

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